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A Unanimous Credit Union Decision: La Capitol Federal Credit Union Signs with Corelation

SAN DIEGO - June 5, 2020: Amongst its list of meticulously defined core requirements, one thing is for certain, innovative technology is vital to La Capitol Federal Credit Union (\$511 million assets; 47,200 members; Baton Rouge, LA).

“Our mission to improve the financial well-being of our members is not only accomplished by our dedication to cultivating strong relationships with our members, but also by our ability to offer customized and leading-edge products and services,” acknowledged La Capitol Federal Credit Union President/CEO, Michael Hooper. “We, both staff and leadership, unanimously and overwhelmingly preferred the KeyStone platform over its competitors.”

“Its [KeyStone] existing robust system functionality coupled with its remarkable ability to integrate with other service providers present us with an extraordinary opportunity to build a custom network of financial solutions geared towards the needs of our members,” complemented La Capitol Federal Credit Union Chief Operations Officer, Mark Matthews.

Additional system features that compelled La Capitol FCU to its decision included: KeyStone’s intuitive design allowing staff to easily find and understand a member’s financial relationship to the credit union, and KeyStone’s ability to store and present data via credit union-defined reports and dashboards to monitor and evaluate operational processes.

Behind the suite of powerful core processing functionality stands the committed and talented Corelation team.

Hooper noted, “After our discussions and onsite visits with existing Corelation clients and with the different departments that make up the Corelation team, we knew our service-oriented cultures are well-aligned. There is a genuine partnership between La Capitol FCU and Corelation, and we are confident KeyStone will position us to provide our members with improved and advantageous financial products and services, all while expanding our market share.”

La Capitol FCU is scheduled to convert to the KeyStone platform in May 2021.

“We, at Corelation, feel a strong sense of community with one another, and with our credit union and vendor partners. Our success depends on our continued collaboration and unparalleled client service,” commented Corelation President/CEO Theresa Benavidez. “We are committed to providing next-generation technology so that our credit union partners can easily adapt to meet the evolving needs of their members. Thank you, La Capitol Federal Credit Union, for selecting KeyStone as your core processing solution. It is our pleasure to welcome you to our tight-knit community.”

About Corelation, Inc.

Based in San Diego, CA, Corelation is the innovative core processor for today’s credit union. This solution is a person-centric system that empowers credit unions to offer the best member service possible, enhancing their value for member attraction and retention. In terms of industry experience, Corelation’s staff has dedicated their careers to creating core systems and providing unparalleled client service. For more information, visit www.corelationinc.com.

About La Capitol Federal Credit Union

La Capitol Federal Credit Union is a member owned, not-for-profit financial co-operative. Founded in 1961, La Cap has remained one of Louisiana’s most progressive and trusted financial institutions, providing a wide range of financial services to more than 47,000 members statewide. La Cap is among the largest credit unions in Louisiana.

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La Capitol Federal Credit Union President/CEO, Michael Hooper



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