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## **Taunton Federal Credit Union Selects Corelation's KeyStone for Flexibility of its Open API**

**SAN DIEGO - October 21, 2020:** The last decade has witnessed considerable growth for [Taunton Federal Credit Union](#) (\$215 million assets; 18,296 members; Taunton, MA), with steadily increasing assets and membership as well as an expanded footprint that has brought service to all of Bristol County, Massachusetts and the majority of Rhode Island.

To keep pace with the growth they have already experienced and ensure their upward momentum continues well into the future, Taunton FCU required a core processor upgrade. An extensive 18-month search led them to [Corelation's KeyStone](#).

"We have always had our eye on Corelation, and once we were exposed to Corelation and KeyStone - it was a no-brainer," stated Taunton FCU President & CEO Nelson Tavares. "The flexibility provided by the unrestricted open API [KeyBridge], the customizable workflows, and the granularity of the database architecture will enable us to modernize both our product delivery for our members and drive efficiency internally."

"KeyStone's modern database architecture will allow us to maximize the most valuable asset we have: our member data," added Taunton FCU Vice President of IT and Security Peter Ambrose. "Pair that with Corelation's mantra about service, and KeyStone will help us jump into that next asset level."

In-depth discussions with existing Corelation clients during the core selection process revealed a key differentiator for the core processor: their commitment to friendly, engaged client service. "The Corelation team took the time to understand our requirements and exceeded our expectations in their

review our current systems and operational strategy, which demonstrated the collaborative relationship we have to look forward to with Corelation,” noted Tavares.

Taunton Federal Credit Union is slated to convert to KeyStone in April 2022.

“Taunton Federal Credit Union’s strategic vision for growth is truly a testament to their commitment to their members,” shared Corelation President/CEO Theresa Benavidez. “One of the founding principles of KeyStone was to deliver a robust core processing solution that offered unmatched flexibility through its open architecture. Taunton Federal Credit Union has a bright future, and we are honored to support and partner with them on this journey.”

### **About Corelation, Inc.**

Based in San Diego, CA, Corelation is the innovative core processor for today’s credit union. This solution is a person-centric system that empowers credit unions to offer the best member service possible, enhancing their value for member attraction and retention. In terms of industry experience, Corelation’s staff has dedicated their careers to creating core systems and providing unparalleled client service. For more information, visit [www.corelationinc.com](http://www.corelationinc.com).

### **About Taunton Federal Credit Union**

Established in 1947, Taunton Federal Credit Union is a full-service Financial Institution offering products and services to individuals and businesses located throughout Bristol County, MA and the majority of RI. Branches are conveniently located in Taunton, Middleboro and New Bedford, MA. For more information, visit [www.tauntonfcu.com](http://www.tauntonfcu.com).

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