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## **IH Credit Union Signs with Corelation for KeyStone’s Member-Centric Platform and Unparalleled Client Service**

**SAN DIEGO - August 5, 2022:** After four decades on another core, IH Credit Union (\$370 million in assets; 22,600 members; Springfield, OH) is ready to eliminate the need for workarounds and convert to Corelation’s person-centric KeyStone platform.

“We love Corelation’s ‘More in the Core’ philosophy. You can access any member data with two clicks or less in KeyStone, which is exactly how we envision our core solution working,” shared IH Credit Union CEO Robb White. “KeyStone will enable us to do everything right in the core and eliminate the need to log into multiple systems to access all the capabilities that we need.”

IH Credit Union noted that they will have better connectivity to their third-party vendors via the KeyBridge open API. “Being able to access our vendors directly through the core and being able to see the 360-degree view of the member’s relationship will provide us greater access to information all around,” added IH Credit Union Project Manager Cindy Moeller.

After a year of in-depth reviews, every staff member from frontline member service representatives to executive leadership was in favor of Corelation.

“Corelation brings a strong sense of family; even before we signed, it felt like Corelation knew IH Credit Union. We’re really looking forward to partnering with a company that provides great support and will pick up the phone to answer a question,” shared IH Credit Union CFO Ted Shull.

“KeyStone’s built-in lending features will allow us automate many processes that we are currently doing manually, such as changing loan type for re-amortization,” added IH Credit Union Vice President of Lending Melissa Glock.

IH Credit Union is scheduled to convert in October 2023.

“Since their founding in 1934, IH Credit Union has stayed true to their mission of serving the financial needs of their members by making banking simple and easy,” shared Corelation President Rob Landis. “KeyStone was designed to streamline credit union’s processes to make it easier for them to do what they do best: deliver the best service to their members. We look forward to supporting IH Credit Union and welcome them to the Corelation family!”

### **About Corelation, Inc.**

Based in San Diego, CA, Corelation is the innovative core processor for today’s credit union. This solution is a person-centric system that empowers credit unions to offer the best member service possible, enhancing their value for member attraction and retention. In terms of industry experience, Corelation’s staff has dedicated their careers to creating core systems and providing unparalleled client service. For more information, visit [www.corelationinc.com](http://www.corelationinc.com).

### **About IH Credit Union**

The International Harvester Employee Credit Union was founded in 1934 originally to serve the employees and retirees of what is now the International Truck and Engine Corporation, and at present services the employees and retirees of over 200 companies throughout the Springfield area. International Harvester Employee Credit Union officially changed its name to IH Credit Union in 2015, and it now serves anyone who lives or works in the state of Ohio. The IH Credit Union, Inc. was organized as a State Chartered Credit Union and is a non-profit corporation whose purpose is to serve the financial needs of its more than 22,600 members.

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Corelation President Rob Landis